ETS System Differences

Item / System Function	Fedtraveler	CGE
Help Desk	Currently, POCs within HUD answer questions related to the use of FedTraveler.	ARC Travel Help Desk is used for all CGE system related questions such as logging into the system, document creation/completion, or electronically signing a travel document.
Travel Management Center (TMC)	HUD currently uses SATO.	The TMC will change to OMEGA for all trips on or after 10/01/2014.
TMC Support	SATO provides on-site TMC support for HUD.	OMEGA will provide a VIP service to HUD. This will not be on-site support; however, TMC services will be provided via phone (if needed) by specifically designated travel counselors for HUD.
TMC Fees – Travel Management Center fees.	The TMC fee is charged at the time of ticketing for ticketed reservations (Air/Train).	The TMC fee is charged at the time of ticketing for ticketed reservations (Air/Train). The TMC fee for non-ticketed reservations is charged at the time the authorization is approved.
TAV Fees – Travel Authorization and Voucher fees paid to the travel vendor for use of the system.	The FedTraveler TAV fees are charged to the traveler's government charge card or the agency's centrally billed account.	The CGE TAV Fees are paid directly to Concur. These fees will no longer be charged to a traveler's government charge card.
Login ID	HUD ID	Email address
Password	8 Character minimum and requires upper case letter, lower case letter, number, and special character.	12 Character minimum and requires upper case letter, lower case letter, number, and special character.
HUD Specific Travel and Relocation Links	HUD currently has several links located within the FedTraveler application.	The HUD specific links will be located on the ARC Customer Page (not within the CGE application).
Advances	HUD travelers can enter advances in FedTraveler.	HUD travelers will need to contact the ARC Help Desk and request an advance. The help desk will enter the advance in CGE for the traveler.
Split Disbursement -- Travel reimbursements paid directly to traveler's government charge card.	FedTraveler does not currently have the option to split a portion of the traveler's reimbursement to be paid to the government credit card.	Split disbursement will be available in CGE. A portion or even all of a traveler's reimbursement can be paid directly to the government charge card through CGE.
Real-Time Interface	FedTraveler currently has a real-time interface. Fund Certifiers send documents directly to the accounting system, which verifies fund availability at that time.	ARC uses a batch interface not real-time. This will require Fund Certifiers to run a report from the accounting system to verify fund availability prior to approving.

ETS System Differences

Item / System Function	Fedtraveler	CGE
Voucher Changes From The Authorization	FedTraveler requires an amendment to an authorization for almost any change prior to submitting an Expense Report (voucher).	In CGE, most changes are made on the voucher without amending the authorization. Changes can include: -- Addition expenses -- Trip dates -- Accounting
Accounting	No a function in Fedtraveler	In CGE, the accounting is selected through a dynamic accounting tool which allows a traveler to select accounting one element at a time and provides up to a 100 character description for each element. Each traveler can save up to 10 lines of accounting to a Favorite Listing and designate a line of accounting as a default (a default automatically populates a document at the time the document is created).