## NATIONAL SUPPLEMENT

## Between the

Department of Housing and Urban Development and

American Federation of Government Employees
National Council of HUD Locals 222

**SUBJECT:** The Department of Housing and Urban Development Business Card Program.

SCOPE: The scope of this supplement encompasses the impact and implementation of the Department's Business Card Program on bargaining unit employees.

- 1. <u>Approval:</u> Management agrees that all bargaining unit employees may apply for business cards. Management agrees that the decision to approve business card requests resides with the first level supervisor.
- 2. <u>Grievances:</u> Management agrees that the negotiated grievance process does not exclude business card requests or rejections.
- 3. <u>Technical Assistance:</u> Management agrees technical assistance in processing business card requests is available through normal office procedures.
- 4. Order Processing: Management agrees that an employee's request for business cards will be acted on promptly. Management agrees that business cards will be processed on a first come first served basis. Approved business card orders may be forwarded by e-mail, mail, or fax. Management recognizes, barring unforeseen circumstances or periods of high volume orders, normal orders will not exceed 25 business days from the date of request.
- 5. <u>Delays:</u> Management agrees that approved business card requests which are delayed due to quality control issues will result in notification by e-mail to the affected employee.

6. <u>Intranet:</u> Management agrees to promptly evaluate placing business card software/template on the LAN.

FOR MANAGEMENT:

Romeyn Rowlson Chief Negotiator

APPROVED:

Deputy Director, OHR

FOR THE UNION:

Sherry K. Norton Chief Negotiator

Anthony

Mortimer F. Coward

President, National Council of HUD Locals 222

DATE: JUNE 1, 1999