NATIONAL SUPPLEMENT Between Department of Housing and Urban Development And American Federation of Government Employees National Council of HUD Locals 222

Subject: Upgrading of all HUD's desktop operating systems to Windows XP

Scope: The scope of this supplement encompasses the impact on bargaining unit employees of the implementation of Windows XP operating system on all HUD workstations.

- Windows XP Testing. Management agrees to install a copy of the HUD Windows XP operating system for each member of the AFGE Council of HUD Locals 222
 Communication Committee (Committee) for testing. The operating system will be loaded on a spare PC (450 MHz minimum) provided by Management, within their offices, by June 6, 2003. Management will initiate full implementation of the Windows XP operating system no sooner than June 20, 2003. The Committee will serve as the working group to feedback to IT any problems identified. Any problems shall be reported to the Department's System Tracking and Report System (STARS) for resolution.
- 2. <u>Adverse Affects on Employees</u>. Management agrees that problems that arise directly from the Windows XP operating system that have an adverse affect on an employee's ability to perform his or her duties will not affect an employee's performance rating.
- 3. <u>Folder Training</u>. Management agrees that every employee will be shown how to create a folder on his/her "C" drive.
- 4. Minimum Workstation Requirements. The threshold of HUD's desktop workstations shall be the Dell 450 workstation with a 450 MHz processor, 128 MHz RAM and a 20GB Hard Drive. For the laptop/notebook computers, the threshold shall be 500 MHz processor, 128 MHz RAM, and 10GB Hard Drive.
- 5. Windows XP Evaluation. Management agrees to continue to evaluate the Windows XP operating system. Management will provide the Committee, within five working days, access to the Department's IT System Tracking and Reporting System (STARS) that identifies all problems, status and resolutions. The Committee will be able to generate ad hoc reports and queries at will to obtain desired information. The Committee may report their findings/problems to their servicing IT specialist and to Council 222 to discuss specific problem resolutions.

6. <u>Deployment Assurances</u>. Management will ensure that all production applications will process under the Windows XP operating system prior to deployment. If after the implementation, problems with Windows XP exist, IT will determine if the problem can be quickly remedied or if the user requires reverting back to their original configuration, on the current workstation.

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