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MASTER RECORD / INDIVIDUAL POSITION DATA

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32. REMARKS																

OFFICE OF AFFORDABLE HOUSING PRESERVATION

TITLE:

Systems Specialist, GS -301-12

LOCATION:

Headquarters and Washington DC Preservation Office, Office of

Affordable Housing Preservation, Office of Housing

Washington, DC

INTRODUCTION:

The Office of Affordable Housing Preservation (OAHP) is located in the Office of Housing and is responsible for the preservation of affordable housing supported, insured or assisted by HUD and other Federal entities. Preservation efforts will include the development and execution of restructuring agreements for affordable housing projects with FHA-insured mortgages, supported by Section 8 assistance. It will also include the financial and physical restructuring of affordable housing and other like projects in which HUD has an interest, to improve their long term viability, and the recapitalization of other multifamily and single family housing including those in other Federal affordable housing programs as requested and required by Federal rules and legislation. Many of OAHP's efforts effect the preservation of housing through oversight, monitoring, and evaluation of processes and procedures carried out by third parties such as Participating Administrative Entities (PAEs) who are responsible for the initial evaluation, as assigned by OAHP, of affordable housing and like projects with the purpose of proposing plans to OAHP and other stakeholders for long term preservation. In conducting the business of preservation of affordable housing, OAHP is responsible for ensuring compliance with relevant laws and statutes.

Under the supervision of the Director, Headquarters and Washington DC Preservation Office, the Office of Affordable Housing Preservation (OAHP), the incumbent oversees the administration, analysis, development, maintenance, and implementation of OAHP's data systems and computer project management program at headquarters and in the field offices. The incumbent's responsibilities include information technology (IT) initiatives, management information support (MIS), covering hardware, software and communications networks; interface with HUD's data systems; and developing, testing and modifying OAHP's internal data systems.

DUTIES AND RESPONSIBILITIES:

- Analyzes, develops and implements the policies and procedures for systematically reviewing and updating OAHP's data systems to reflect changes in OAHP's operations, management or organization.
- Provides analytical guidance and technical assistance for all aspects of OAHP's management information systems, including the selection, installation, maintenance, and upgrading of hardware and software, the operation of networking systems, and the enforcement of data security measures.

- Reviews computer project management information systems throughout OAHP. Makes recommendations to senior management for enhancing operational efficiency and performance of systems.
- Coordinates on the development of budget estimates for the acquisition, development and maintenance of data systems for computer project management.
- Develops a curriculum and provides training to OAHP staff regarding the use and operation
 of OAHP's computers, data systems and networks, and requirements for computer project
 management.
- Initiates projects to provide for OAHP implementation and compliance with Government laws, regulations and standards related to computer system acquisitions, data security and computer project management.

FACTOR 1: KNOWLEDGE REQUIRED BY THE POSITION

- Ability to manage multiple projects to ensure OAHP's MIS priorities are met.
- Knowledge of the management of computer systems, including hardware, software, data systems, data bases, and communication networks.
- Knowledge of administrative operation of computer project management principles and their applications.
- Knowledge of a combination of the following applications: MS Office; Novell Lan Network operating system and/or Windows NT operating system; MS Exchange and/or Lotus Notes email; and Rational Database Management Systems (RDBMS).
- Ability to meet and deal effectively with senior OAHP level management, other managers and program personnel, as well as interact well with the users of IT.
- Ability to coordinate the efforts of individuals and project teams engaged in a variety of information technology activities.
- Knowledge of the use of diverse analytical techniques.
- Knowledge of Information Technologies projects that require a wide range of knowledge of computer and networking requirements.
- Knowledge of the supervision of services for analysis, programming, and technical support relating to office automation, WANs, LANs, PBXs, and PCs.
- Knowledge of OAHP operations and infrastructure.

 Ability to effectively communicate in writing and verbally with managerial, program and technical personnel.

FACTOR 2: SUPERVISORY CONTROLS

On a day-to-day basis and insofar as individual program administration and operations are concerned, the incumbent works under the supervision of the Director, Headquarters Preservation Office or the Washington DC Preservation Office, the Office of Affordable Housing Preservation (OAHP), with wide latitude in exercising independent judgment within the framework of established policies and practices. Work is reviewed primarily in terms of results achieved. While general assistance and guidance is available from management, the incumbent functions independently.

FACTOR 3: GUIDELINES

Guideline consists of GSA and NBS regulations and standards, OAHP ADP policies, and broadly stated technical objectives regarding data base systems. The incumbent interprets guidance in relation to OAHP's needs, isolates areas appropriate to further study, and devises ad plans projects to define specific objectives. The incumbent develops OAHP guidelines for programs for use on DataBase Management Systems (DBMS) portions of overall systems software.

FACTOR 4: COMPLEXITY

The work involves an in-depth analysis of OAHP database systems and entails the departure from established practices. The work requires integrity systems and project requirements which creates difficulties due to the fast pace of changing technology in ADP systems and software.

FACTOR 5: SCOPE AND EFFECT

The incumbent is involved in the isolation and definition of complex problems and conditions, formulation of projects and the establishment of specifications and guidelines of OAHP's DBMS. The results of the incumbent's efforts have profound effects on the financial well being of HUD, private industry ad the success of OAHP nationwide.

FACTOR 6: PERSONAL CONTACTS

Personal contacts are with ADP experts, top-level management of OAHP, HUD, contractors and financial/personnel management experts.

FACTOR 7: PURPOSE OF CONTACTS

Contacts are for the purpose of directing or persuading management and/or contractors to follow recommended courses of action; to obtain needed information regarding changes in procedures or requirements to DBMS plans and policies.

FACTOR 8: PHYSICAL REQUIREMENTS

No unusual physical demands are required.

FACTOR 9: WORK ENVIRONMENT

The work is performed in a typical office setting.

POSITION CLASSIFICATION EVALUATION STATEMENT

POSITION:

Systems Specialist

GS-301-12

ORGANIZATIONAL LOCATION:

Headquarters and Washington DC Preservation Office, Office of Affordable Housing Preservation (OAHP), Office of Housing, Washington DC

INCUMBENT:

Vacant

REFERENCE:

OPM PCS for Professional Administrative Positions, GS-301; and Job Family Position Classification Standard for Administrative Work in the Information Technology Group, GS-2200, May

2001.

BACKGROUND: The Office of Affordable Housing Preservation (OAHP) is located in the Office of Housing and is responsible for the preservation of affordable housing supported, insured or assisted by HUD and other Federal entities. Preservation efforts will include the development and execution of restructuring agreements for affordable housing projects with FHA-insured mortgages, supported by Section 8 assistance.

TITLE/SERIES DETERMINATION: The primary purpose of this position is for the incumbent to perform responsibilities that include information technology (IT) initiatives, management information support (MIS), covering hardware, software and communications networks; interface with HUD's data systems; and developing, testing and modifying OAHP's internal data systems. Analyzes, develops and implements the policies and procedures for systematically reviewing and updating OAHP's data systems to reflect changes in OAHP's operations, management or organization. Provides analytical guidance and technical assistance for all aspects of OAHP's management information systems, including the selection, installation, maintenance, and upgrading of the above duties are both information technology and administrative in nature and therefore is placed in the GS-301 series. There are no official titles for position classifiable to the GS-301 series. Therefore, based upon OPM titling instructions, a constructed title of Systems Specialist deems appropriate.

Systems Specialist, GS-301.

GRADE LEVEL DETERMINATION: There are no grading criteria for the GS-301 series, therefore the grade level of this position is evaluated by application of the Information Technology Group, GS-2200 which is formatted in the Factor Evaluation Systems' nine factors.

Factor 1, Knowledge Required by the Position

Level 1-7

1250 Points

At level 1-7, knowledge of, and skill in applying most of the following: IT concepts, principles, methods, and practices; the mission and programs of customer organizations; the organization's IT infrastructure; performance management/measurement methods, tools, and techniques; and systems testing and evaluation principles, methods, and tools.

Incumbent of subject position possesses a comprehensive knowledge and an ability to manage multiple projects to ensure OAHP's MIS priorities are met. Comprehensive knowledge of the management of computer systems, including hardware, software and data systems, databases, and communications networks.

Level 1-7 is assigned.

Factor 2, Supervisory Controls

Level 2-4

450 Points

At level 2-4, the supervisor outlines overall objectives and available resources. The employee and supervisor, in consultation, discuss timeframes, scope of the assignment including possible stages, and possible approaches. The employee determines the most appropriate principles, practices, and methods to apply in all phases of assignments, including the approach to be taken, degree of intensity, and depth of research in management advisories; frequently interprets regulations on his/her own initiative, applies new methods to resolve complex and/or intricate, controversial, or unprecedented issues and problems, and resolves most of the conflicts that arise; and keeps the supervisor informed of progress and of potentially controversial matters. The supervisor reviews completed work for soundness of overall approach, effectiveness in meeting requirements or producing expected results, the feasibility of recommendations, and adherence to requirements. The supervisor does not usually review methods used.

The incumbent of the subject position works under the supervision of the Director, Headquarters Preservation Office or the Washington DC Preservation Office, the Office of Affordable Housing Preservation (OAHP), with wide latitude in exercising independent judgment with the framework of established policies and practices. Work is reviewed primarily in terms of results achieved. While general assistance and guidance is available from management the incumbent functions independently.

Level 2-4 is assigned.

Factor 3, Guidelines

Level 3-4

450 Points

At level 3-4, the employee uses guidelines and precedents that are very general regarding agency policy statements and objectives. Guidelines specific to assignments are often scarce, inapplicable or have gaps in specificity that require considerable interpretation and/or adaptation for application to issues and problems. The employee uses judgment, initiative, and resourcefulness in deviating from established methods.

Guidelines for the subject position consists of GSA and NBS regulations and standards, OAHP ADP policies, and broadly stated technical objectives regarding data base systems. The

incumbent interprets guidance in relation to OAHP's needs, isolates areas appropriate to further study, and devises ad plans projects to define specific objectives. The incumbent develops OAHP guidelines for programs for use on DataBase Management Systems (DBMS) portions of overall systems software. Guidelines require considerable interpretation and adaptation for application to issues and problems.

Level 3-4 is assigned.

Factor 4, Complexity

Level 4-5

325 Points

At level 4-5, the work consists of a variety of duties requiring the application of many different and unrelated processes and methods to a broad range of IT activities or to the in-dept analysis of IT issues. The employee makes decisions that involve major uncertainties with regard to the most effective approach or methodology to be applied.

The work of the subject position involves an in-dept analysis of OAHP database systems and entails the departure from established practices. The work requires integrity systems and project requirements which creates difficulties due to the fast pace of changing technology in ADP systems and software. The employee makes decisions that involve major uncertainties.

Level 4-5 is assigned.

Factor 5, Scope and Effect

Level 5-4

225 Points

At level 5-4, the work involves establishing criteria, formulating projects, assessing program effectiveness, and investigating/analyzing a variety of unusual conditions, problems, or issues. Work affects a wide range of agency activities or the activities of other organizations.

The subject position is involved in the isolation and definition of complex problems and conditions, formulation of projects and the establishment of specifications and guidelines of OAHP's DBMS. The results of the incumbent's efforts have profound effects on the financial well being of HUD, private industry as the success of OAHP nationwide.

Level 5-4 is assigned.

Factor 6, Personal Contacts and Factor 7, Purpose of Contacts

Persons Contacted

Individual or groups from outside the agency, including consultants, contractors, vendors, or representatives of professional associations, the media, or public interest groups, in moderately unstructured settings. This level may also include contacts with agency officials who are several

managerial levels removed from the employee when such contacts occur on an ad hoc basis. Must recognize or learn the role and authority of each party during the course of the meeting.

Purpose of Contacts

To plan coordinate, or advise on work efforts, or to resolve issues or operating problems by influencing or persuading people who are working toward mutual goals and have basically cooperative attitudes. Contacts typically involve identifying options for resolving problems.

Subject Position

Personal contacts are with ADP experts, top-level management of OAHP, HUD, contractors and financial/personnel management experts.

Contacts are for the purpose of directing or persuading management and/or contractors to follow recommended courses of action; to obtain needed information regarding changes in procedures or requirements to DBMS plans and policies.

The combination of personal contacts and purpose of contacts based upon the conversion chart equates to 110 points for Level 3 for Personal Contacts and Level B for Purpose of Contacts

Factor 8, Physical Demand

Level 8-1

5 Points

The work is sedentary.

Factor 9, Work Environment

Level 9-1

5 Points

The work is performed primarily in a office setting.

Total

2820 Points

Final Determination: A total of 2820 points falls in the range 2755-3150 points for conversion to GS-12. This position is correctly classified as Systems Specialist, GS-301-12