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31a. TITLE

Supervisory Human Resources Specialist

Lewis C. Anderson 32. REMARKS

Ref Used: Mgmt and Prog Analysis Series, GS-343; and Admin Analysis Grade Evaluation Guide

33. OPM CERTIFICATION NUMBER

# MASTER RECORD / INDIVIDUAL POSITION DATA THIS SIDE TO BE COMPLETED BY THE CLASSIFIER

A. KEY DATA										
1. FUNCTION (1) 2. DEPT. CD./AGCY-BUR-CD. A/C/D//R		CY-BUR-CD. (4)	3. SON (4)	4. MR. No. (6	4. MR. No. (6)		6. IP N	6. IP NUMBER (8)		
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#### INTRODUCTION

This position is located in the Office of Management, Planning and Budget, Deputy Assistant Secretary for Operations and Management, Office of Fair Housing and Equal Opportunity (FHEO). The Office of Management, Planning, and Budget is responsible for providing and coordinating the management planning and budgeting functions. The Office services the program component of FHEO both in Headquarters and the Field through development and implementation of program management systems and FHEO Management Plan; budget preparation and execution; and coordination and implementation of the Government Performance Results Act (GPRA), which includes Strategic Plan, Annual Performance Plan and Performance and Accountability Report. Serves as liaison to the General Accounting Office (GAO) and the Office of Inspector General (OIG) to coordinate actions related to internal program audits and investigations and material weaknesses.

The incumbent of this position is a Management Analyst and is under the general supervision of the Director of this office.

#### DUTIES AND RESPONSIBILITIES

Assists in the planning and development of Program Strategic Plans and Annual Performance Plans to achieve accomplishment of office goals and objectives; analyzes and evaluates, on a quantitative or qualitative basis to ensure goals are being met.

Assists in the planning, scheduling, and conducting analytical studies to evaluate and recommend ways to improve the effectiveness and efficiency of work operations in Headquarters and the Field, provides impact analyses and budget reports and projections to the Director upon request.

Researches, gathers, compiles data, statistics, and other information for the office in responding to inquiries from Program offices, Congressional committees, and other Agencies or Government organizations on administrative support functions.

Updates performance indicator data on a quarterly basis in the HUD Integrated Performance Reporting System (HIPRS) for the Management Plan and the Annual Performance Plan (APP) goals.

The Office is frequently called upon by the Office of Management and Budget (OMB), Congressional committees, the Office of the Secretary, and outside organizations, to report on activities involving staff resources, budgetary information, management improvement, and other efficiency and economy measures. These reports cover activities concerned with FHEO's administrative operations in Headquarters and the Field. The

incumbent determines the sources of information needed, and how the material should be organized and presented, gathers the necessary facts, and prepares the report.

Assist in operational reviews and audits of program and financial activities for the purpose of determining problem areas that detract from efficiencies and effective delivery of work products and services in compliance with applicable laws and regulations. Coordinate with Office Director in preparing responses to OIG and GAO audits and congressional inquiries for program and financial data.

Performs tasks related to word processing, including preparing, assembling, and proofreading correspondence, reports, and manuscripts consistent with established formats and guidelines.

Prepares graphs and charts that present clear, concise, and effective analytical results of, evaluations and studies performed.

Coordinates and participates in a wide spectrum of projects within the Office of Management and Planning.

#### **Knowledge Required**

Thorough knowledge of qualitative and quantitative techniques for analyzing and measuring the effectiveness and efficiency of office goals and objectives.

Knowledge of the major issues, program goals and objectives, work processes, and administrative operations of the office.

Skill in organizing, preparing, and delivering project papers, reports, and briefings to managers regarding findings and recommendations from studies performed.

Knowledge of established management principles, pertinent to administrative regulations in applying fact-finding and work measurement techniques to conduct studies and evaluations.

In-depth knowledge of integrated reporting systems for the development of reports and tracking data.

Ability to analyze and evaluate findings from studies pertaining to the utilization of budget and resource staff and recommend alternative methods of accomplishing the goals and objectives in headquarters and the field.

## Supervisory Controls

The employee works under the supervision of the Division Director. The supervisor and the employee identify the work to be done, the scope of the work, and the completion

date. The employee is responsible for planning and organizing the study, coordinating with management and conducting all phases of the project. Incumbent is given full latitude to utilize own initiative and judgment in organizing, selecting and carrying out day-to-day assignment. On new assignments, receives instructions as to policy, objective and required procedures, has full latitude to develop own methods.

Completed evaluations, reports, and recommendations are reviewed by the supervisor and other staff members to ensure the compatibility with office goals, guidelines, and effectiveness in achieving intended objectives.

#### **Guidelines**

Guidelines include oral instructions, laws, decisions, rules and regulations governing the operations of the work unit; overall HUD management policies; recognized techniques or procedures and methods of analysis; standard administrative and program management principles and practices. Guidelines are not always available or clear and the incumbent must often interpret those guidelines and instructions to meet the needs of FHEO management.

#### **Complexity**

The work requires developing plans, goals, and objectives for the study to be performed, which could be complicated by conflicting goals and objectives as a result of changes in policy or procedures. In some instances, work could be complicated by the need to develop data about workload and program accomplishments, which is currently unavailable. The employee must develop criteria to identify and measure program accomplishments and methods to improve effectiveness. The incumbent is required to make decisions concerning the applicability of data and apply a variety of fact finding techniques and analytical methods to recommend decisions on administrative analyses.

#### **Scope and Effect**

The work involves conducting studies, analyzing, reviewing and evaluating a variety of data involving administrative support functions and participating in the establishment and implementation of policy guidelines and procedures. Work may also involve identifying problems, analyzing, making recommendation to resolve the issue and preparing reports based on findings. Completed reports with recommendations are submitted to the supervisor for review and implementation.

#### **Personal Contacts**

Contacts are with managers, supervisors, and employees from offices throughout Headquarters, the Field, other Federal agencies, and other organizations within the Department.

## **Purpose of Contacts**

Contacts are for the purpose of obtaining, providing or clarifying information, following up on status of completed studies, and explaining procedures and requirements.

## **Physical Demands**

The work is sedentary in nature but does require walking, bending, stooping and lifting light objects.

### **Work Environment**

The work is performed in an office setting.