REASON FOR THIS POSITION H-11-02-A-05-00122									POSITION DESCRIPTION					
1. NEW	1. NEW 2. IDENTICAL ADDITION TO THE STABLISHED PD NUMBER ESTABLISHED PD NUMBER							COVER SHEET						
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RECOMME	NDED													
4. TITLE Staff Assist	tant								5. PAY	PLAN 5. SER 0303				
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			٠ ۽	MONTH	DAY	YEAR	☐ Yes ☐ No							
18. ORGAN	IZATION	AL STR	UCTUR	E (Agency	/Bureau)									
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1. Knowledge Ro	1. Knowledge Required			1-4	55	iO .	6. Personal Contac	ets .	6-3	60				
2. Supervisory C	2. Supervisory Controls			2-4	45	60	7. Purpose of Cont	acts	7-2	50				
3. Guidelines				3-3	27	5	8. Physical Demand	ds	8-1		- .			
- Complexity				4-2	75	5 .	9. Work Environme	nt	9-1	_. 5	_			
5. Scope and Effect			<u> </u>	5-2	75	5			TOTAL POINTS	1545				
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CLASSIFICATI certify that this f_ne_published	s position	has been	classifie	d as requi onsistenti	ired by Ti y with mo	itle 5, U	l.S. Code, in confo	ormance with standards.	andards published	by the OPM o	or,			
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2. REMARKS	· ·						Human Resource	es Specialist	100 00:		_			
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MASTER RECORD / INDIVIDUAL POSITION DATA

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A. KEY DATA											
1. FUNCTION (1) A A/C/D/VR	2. DEPT. CD./AGCY- HU83	3. SON (4) 4400		4. MR. No. (6)		5. GRADE (2) 07		6. IP NUMBER (8)			
B. MASTER R	ECORD										
1. PAY PLAN (2) GS	2. 000. SER. (4) 0303	3. 000. FU	N O. OD (2)	4. OFF. TITLE 999		Staff Assi					
6. HQ. FLD. CD (1)	7. SUP. CD. (1) 1 = Su 3 = Mg 4 = Su	5 = Mgmt. C 6 = Leader L 8 = All Other	SRA .GEG		TD. CD. (1) New Std. Applied ok = NA		RDIS. CD N = No Y = Inter		10. DATE CLASS (mm/dd/yyyy)		
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C. INDIVIDUAL	POSITION										
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23. DATE EMP. ASGN (mm/dd/yyyy)	. 24. DATE ABOL. (mm/dd/yyyy)	25. IN	ACT/ACT (1) 1 = Inact 2 = Act.	26.DATE INACT (mm/dd/yy		27. ACCTG. 9		28. INT.	0303	29. AG	CY USE (8):
00. CLASSIFIER'S SIG	NATURE							3	1. DATE (mm/dd	'	

32. REMARKS

US OPM Classification Standard, Miscelleous Clerk and Assistant Series, GS-0303, dtd 01/79, TS-34, Nov 79 TS-37. US OPM Classification Standard, Administrative Analysis Grade Evaluation Guide, Aug 90, TS-98.

OFFICE OF THE CHIEF PROCUREMENT OFFICER

POSITION DESCRIPTION STAFF ASSISTANT GS-0303-07

I. / INTRODUCTION

This position is located in the Office of the Chief Procurement Officer (OCPO) of the Department of Housing and Urban Development (DHUD). OCPO is responsible for all Departmental procurement activities in support of HUD's operations and program requirements. This includes providing the necessary procurement support to achieve the Department's programmatic goals through the award and administration of contracts, purchase orders, and interagency agreements; development and implementation of Departmental policies, standards, and procedures for an effective contracting program; and, to ensure that HUD receives good value for the funds expended.

The incumbent of this position serves as a **Staff Assistant** and is responsible for performing a variety of administrative, secretarial and clerical duties which require the ability to maintain progress on multiple tasks, an intimate knowledge of policies and procedures and a thorough acquaintance with Departmental programs and organizations, and the ability to communicate with key Departmental personnel, executives of other governmental agencies, Congressional staffs, and with executives of the private sector, using tact and seasonal professional judgment.

II. DUTIES AND RESPONSIBILITIES

- 1. Must be able to maintain confidentiality on all issues that relate to the organization and staff, and exercises tact and good judgment to protect the integrity of this information.
- 2. Greets visitors. Serves as the gatekeeper, controlling, and directing program clients, contractors, and the general public to appropriate staff within OCPO. Responds to routine and non-technical request for information, such as status of reports, suspense dates, and similar information readily available from files. This may involve determining whether or not to release the information based upon the nature or degree of sensitivity of the information and the requestor's authority to receive the information.
- 3. Receives and maintains multiple-line telephone coverage for the Division. Exercises tact and good judgment in screening telephone calls and personal visitors and diverting from the Division Director and senior staff any unnecessary inquiries. Assumes responsibility for independently answering or securing the desired information when appropriate, and referring controversial or policy level matters to the Division Director or other staff members.

- 4. Using computer software programs, prepares a variety of formatted documents (correspondence, reports, and informational documents) in final form, including exhibits, tables, spreadsheets, organizational charts, and statistical reports. This includes thoroughly proofreading documents and ensuring proper grammar, spelling, capitalization, punctuation, use of acronyms, and format are used, and that requested information is included or attached, and that the package is assembled according to office procedures.
- 5. Receives and screens incoming correspondence, reports, mail, etc., personally assuming responsibility for appropriate handling, distribution, or reply. This involves screening material prior to distribution for suspense dates, establishing controls, and following up for the Division Director.
- 6. Develops, establishes and maintains databases and/or logs to track controlled correspondence, FOIA actions, work requests, contract awards, contract administration actions, administrative support activities, etc.
- 7. Maintains the Division Director's calendar by scheduling appointments, meetings and high-level interagency meetings. This includes resolving conflicting appointments, notifying participants of time, location, and subject, arranging for conference facilities, and required audio-visual and/or computer equipment.
- 8. Establishes and maintains files and records for use by the Division, such as contracts, interagency agreements, purchase orders, task orders, etc. Ensures that files include all required documents, properly signed and dated.
- 9. Maintains current reference materials such as manuals, directives, instructions and regulations that relate to Departmental procurement operations.
- 10. Periodically provides staff assistant coverage to the Chief Procurement Officer and Deputy Chief Procurement Officer when their staff assistants are absence from the office.
- 11. Ensures that sufficient work materials are in stock by determining needs of division and requisitioning office supplies.
- 12. Controls and manages the clerical work of the office. Ensures that the telephone and office are adequately covered at all times.
- 13. Prepares ACRS (or current system) requests requesting services, etc., needed by the Division.
- 14. Prepares time and attendance reports. Assists with the preparation of reports for other Divisions within OCPO, as required. This includes having knowledge of the T&A policies and procedures and being able to provide guidance to OCPO staff as needed.

- 15. Makes travel arrangements, which includes preparing travel orders in accordance with Federal and Departmental travel regulations, polices and practices. Makes airline, hotel, and car reservations, prepares itineraries, arranging for cash advances and then preparing travel vouchers subsequent to travel. Ensures that all forms and attachments are properly prepared, complete, and mathematically correct.
- 16. Photocopies, faxes documents, prepare packages for overnight deliveries, and makes deliveries within OCPO and the Department.
- 17. Performs other related duties as assigned.

III. <u>FACTORS</u>

FACTOR 1 - Knowledge Required FL 1-4 550 pts

- Skill in oral and written communication. Knowledge of correspondence requirements to check for proper grammar, spelling, and punctuation, and to review documents for conformance with format and procedural requirements.
- Knowledge of the organizational functions and office procedures to perform such duties as distributing and controlling mail, referring telephone calls and visitors, establishing and maintaining filing systems, and providing general, and non-technical information.
- Knowledge of contracting processes and file organization. Knowledge of the basic objectives and policies governing procurement operations.
- Skill in applying basic data gathering methods to collecting various types of factual information and track the progress of procurement operations. Knowledge of the standardized processes and procedures for procurement operations to perform duties such as planning the steps to take to complete assignments, identifying problems from collected data, and seeking solutions from alternatives in guidelines and precedent cases.
- Knowledge of procurement procedures to screen requests for information; personally provide authorized information from files and records or advice on established procedures; assemble information for reports; and follow-up commitments made in meetings.
- Knowledge of modern office procedures and practices, and skill in operating a
 personal computer using standard automated office systems software (Microsoft
 Office Suite).
- Knowledge of travel and supply ordering rules and procedures.

FACTOR 2 - Supervisory Controls FL 2-4 450 pts

The incumbent works under the general supervision of the Division Director, who sets the overall objectives of the work, and from time-to-time, gives specific assignments with a brief explanation of the purpose of the assignments. The employee personally sets the deadlines for most of the work to be done and must handle office emergencies and resolve situations requiring initiative in determining methods to use and approaches to be taken. The incumbent performs the duties of the job independently, referring only the most complex problems to the Division Director. Work is reviewed to ensure the overall objectives of the position are met.

FACTOR 3 – Guidelines FL 3-3 275 pts

Guidelines include DHUD and other Federal laws, regulations, policy statements, procedures, and practices. These guidelines are generally inapplicable in specific issues and the kinds of problems encountered; therefore, the incumbent has to exercise a high degree of judgment and creativity in the selection and interpretation of using such criteria. Also the incumbent is responsible for developing guidelines where current criteria are deficient or nonexistent to improve the effectiveness or efficiency of the Program for which the CPO is responsible.

FACTOR 4 - Complexity FL 4-2 75 pts

The incumbent is required to manage and control large amounts of correspondence, reports, inquiries and other material that is received each day. The incumbent must be able to readily identify the important subject matters of the Office and arrange or adjust the office schedules and priorities to meet the ever-changing deadlines. A decision regarding what needs to be done and how the work should be accomplished requires the incumbent to analyze the subject and issues involved.

The incumbent's assignments, for both administrative and professional work are complicated by the need to perform several projects simultaneously, and be subject to rapidly changing work priorities, working under extensive work pressure. Experiencing numerous interruptions further complicates the work.

FACTOR 5 - Scope and Effect FL 5-2 75 pts

The incumbent ensures that the clerical and administrative controls and procedures of the Office are properly applied. The work affects the accuracy and reliability of the work of professionals in the Office.

FACTOR 6 - Personal Contacts FL 6-3 60 pts

Contacts are with senior staff members, officials of the Department, officials of other Federal agencies, Congressional staff, and representatives of various private industry, and/or professional organizations, in a moderately unstructured setting.

FACTOR 7 - Purpose of Contacts FL 7-2 50 pts

The incumbent plans and coordinates the work of the office, resolving problems through such duties as ensuring the smooth flow of correspondence, answering inquiries, arranging meetings/conferences, and following up on all matters to ensure the required actions have been taken or are completed.

FACTOR 8 - Physical Demands FL 8-1 5 pts

The work is mostly sedentary. No special physical demands are required to perform the work. The incumbent's work requires some walking, standing, bending and carrying light items, such as files, books, papers, and packages. There is occasional stress caused by extended work hours brought about by short deadlines.

FACTOR 9 - Work Environment FL 9-1 5 pts

The work is performed in an office setting and involves the normal risks and discomforts of an office.

Total Points - 1545